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ATC transforms vendor management for global telecoms company

- No more ‘garbage in, garbage out’
- Standard metrics enable at-a-glance comparisons
- Vital insight into vendor performance

No control of vendor performance

Whenever the CIO of this global telecoms company needed to review vendor performance, several people spent weeks collating the required data. With separate Excel sheets from 12 different countries, mistakes and inaccuracies were common. By the time reports were delivered, they were out of date.

No insight, no answers for the board

Each country used a different metric to measure performance, making meaningful comparison impossible. There was no way of drilling into the data and answering the challenging questions.

The results

ATC now provides instant, up-to-the-minute information on vendors across the group. It features:

- Standard templates – ensuring consistency of information.
- A standard set of metrics, enabling at-a-glance comparisons.
- Enhanced insight, through drill-down functionality.
- Executive briefs that can be pulled off quickly before a review meeting.

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Turn your data into insight and action. Build a pilot in 2 days.

Call 020 7153 1208.

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